

New Mexico Medicaid doula billing guide



New Mexico Medicaid Turquoise Care doula services

Sources checked: 2026-06-20. **Effective:** 2024-10-01.

Payment model: Prenatal or postpartum doula services, per 15 minutes: \$25; Other doula counseling and coordination services, per 15 minutes: \$25

Protect client information: Keep client names, Medicaid IDs, birth dates, service dates, claim numbers, visit notes, and signed records in private systems.

Service	Code	Modifier	Rate / unit
Prenatal or postpartum doula services, per 15 minutes	T1032	U1	\$25 / 15 minutes
Other doula counseling and coordination services, per 15 minutes	T1032	U2	\$25 / 15 minutes
Labor and delivery doula services	T1033	U3	\$1,500 / service

Documentation checklist

- SPA 24-0004 requires doula preventive services to be recommended by a physician or other licensed practitioner; keep the recommendation in the record.
- New Mexico doula billing is available only through contracted Turquoise Care MCOs; no statewide fee-for-service fee schedule is available.
- Use T1032 U1 for prenatal/postpartum doula services and T1032 U2 for other doula counseling/coordination; each unit is 15 minutes.
- Use T1033 U3 only after delivery for labor and delivery doula services.
- Use the MCO toolkit diagnosis mapping: Z32.2 for prenatal/labor and Z32.3 for postpartum where required by the payer.

Common denial check	Next action
Missing licensed-practitioner recommendation	Obtain and retain the recommendation before claim entry.
Turquoise Care MCO contract required	Confirm the member's MCO, credentialing status, and payer portal before billing.
Unit or visit limit exceeded	Recount daily units and annual visits, then request MCO approval when needed.

Official source: NMDOH Doula Program - <https://www.nmhealth.org/about/phd/fhb/mch/doula/>

Current links and updates: <https://doulapaid.com/states/nm>. Confirm each requirement with the Medicaid agency or health plan; payment is not guaranteed.