

First Medicaid doula claim packet checklist

Before billing portal entry, check that the packet has the right setup, eligibility evidence, service details, documentation, prior approval status, and review notes.

Packet sections

- Provider setup and billing profile checked.
- Client eligibility evidence kept in private records.
- Visit date, service type, code, modifier, units, and rate model checked.
- Visit documentation supports the billed service.
- Prior approval, visit cap, unit cap, or package limit reviewed.

Review language

- Packet-ready means the information is organized for review.
- It does not mean the payer will accept or pay the claim.
- Keep payer responses and denial follow-up in private records.

Next step

- Use a state claim checker before real packet work.
- Open doulapaid.com/links for free public tools.
- Use the signed-in app when client details are needed.

Print this before reviewing a first packet. If any row depends on client or claim details, keep that work private.

Boundaries: DoulaPaid is not affiliated with Medicaid agencies or payer agencies. DoulaPaid does not promise payment and does not currently submit claims. Keep real client details out of public tools.

Start: <https://doulapaid.com/medicaid-doula-support> | Free tools: <https://doulapaid.com/links>